

Organisational Overview

Bayside Community Options Inc

Bayside Community Options is a not-for-profit community service incorporated association. We were initially established in 1992 as the Brighton Community Options Project under the auspice of Brisbane North Regional Health Authority. In 1998, the program transferred to a Committee of Management. In December 2004, the Office of Fair Trading granted permission for our name to be changed to Bayside Community Options Inc.

We are HACC funded to provide home and community care with eligible frail older people, younger people with a functional disability and their carers in the Northern Bayside suburbs of Shorncliffe, Brighton, Sandgate, Deagon, Bracken Ridge, Boondall, Fitzgibbon, Taigum and Zillmere. We provide Veterans' Home Care for eligible veterans through the Department of Veterans' Affairs beyond these boundaries to Virginia, Carseldine, Aspley, Bald Hills and Bridgeman Downs.

Our Mission

Our care in the community by the community delivers responsive services.

Our Values

We value and uphold.....

- Community
- Personalised care
- Compassion
- Integrity
- Professionalism
- Inclusiveness
- Honesty and trustworthiness
- Innovation

Our Goals

1. To encourage and maintain consumer independence through supportive services
2. To build and maintain a professional workforce with a skills mix appropriate to responsive service delivery
3. To manage and strategically grow our service in the context of best practice, business innovation and legal compliance

Our Services

Bayside Community Options provides personalised, responsive and reliable care to eligible frail older people and people with functional disabilities and their carers. We focus our support on enhancing individual strengths and independence. We specialise in assessment and case management and our other services are personal care, domestic assistance, social support, transport, meal preparation, respite care and home maintenance. We also operate centre based day care at 31 Evergreen Street Bracken Ridge.

Our Community Options Program

A Community Options Program refers to a service delivering case management and specialising in HACC eligible clients with complex care needs.

Complex care involves a range of interacting physical, medical, social and emotional needs that cannot be adequately met by mainstream HACC services. We aim to prevent premature or inappropriate admission to long term residential care.

Community Options Programs are recognised by other HACC service providers as specialising in this complex client group.

Community Options Programs engage in service brokerage (contracting to other providers) and work collaboratively with other agencies to achieve quality outcomes for these clients. We also coordinate Bayside Community Options other one-to-one services such as personal care, social support, respite care, home maintenance and transport.

Our internal relationships

The Board has overall responsibility for effective management (governance) of Bayside Community Options. The Board can delegate tasks associated with this responsibility to members of staff, sub committees and consultants, however, the Board cannot delegate its responsibility.

Bayside Community Options is a community within a community and we commit to living our values in the way we build our internal relationships at every level of the organisation.